

Current Participants in the University of Pittsburgh-Sponsored Post-65 Retiree Health Care Programs

Welcome to Your Annual Enrollment Period for Plan Year 2011

No Action Required for Keeping Current Elections

The annual enrollment period is underway through December 31, 2010 for current participants in the University of Pittsburgh post-65 health care insurance programs. Although **no action** is required if you wish to keep your current elections, please review the enclosed materials. We would like to take this opportunity to affirm several points:

The University continues to offer health care insurance benefit coverage that is both attractive and affordable. Each of the University-Sponsored HMO and PPO plans provides coverage that coordinates with medical services covered by Medicare Parts A and B. The University-Sponsored national plans coordinate payment after Medicare Parts A and B have paid. Prescription drug coverage is included with each of the plans, using a Medicare-approved formulary and providing credible prescription coverage that exceeds other Medicare prescription drug plans.

We are committed to providing information and customer service necessary to make certain that your retirement and continued association with the University of Pittsburgh are enjoyable.

Available materials include:

- » 2011 *Summary Guide* prepared by the Office of Human Resources Benefits Department
- » UPMC Health Plan and Highmark summary grids and service area maps
- » United Concordia Access dental summary grid
- » Davis Vision summary grid

Only if you wish to make a change:

- » Complete and return the Enrollment Form to the Benefits Service Center
- » For the next steps, the Benefits Service Center will mail to you instructions and the corresponding Application for the medical insurance carrier
- » Additionally, the Benefits Service Center may mail to you:
 - » Direct Deposit Form (only if you are being reimbursed from your accrued DDB credits)
 - » Automatic Premium Payment Authorization (APPA) form (only for debit of your checking account)

For date information and customer service contacts, please refer to the reverse side ➤

Important Notes

- Your University of Pittsburgh-Sponsored plans will remain in effect for the entire plan year of Calendar Year 2011, with no opportunity after open enrollment to make changes until the open enrollment for Calendar Year 2012.
- However, at any time during Calendar Year 2011, you may qualify to make a change if you move to a primary residence into or out of the Western Pennsylvania service area for HMOs and PPOs.

Important Date Information for Annual Enrollment Period

If You Wish to Make a Change...

FOR ENROLLMENT MATERIALS WITH A POSTMARK NOT LATER THAN FRIDAY, DECEMBER 31, 2010, AND RECEIVED IN A TIMELY MANNER BY THE BENEFITS SERVICE CENTER

- » The change will be effective January 1, 2011.
- » Carrier membership systems will be updated and identification cards will be mailed for your receipt **as soon as possible**.

FOR ENROLLMENT MATERIALS WITH AN EARLIER POSTMARK, AND RECEIVED IN A TIMELY MANNER BY THE BENEFITS SERVICE CENTER

- » The change will be effective January 1, 2011.
- » Carrier membership systems will be updated **as soon as possible**, and identification cards will be mailed for your receipt **as soon as possible**.

For questions about providers and covered services

- » Please contact the insurance carriers at the customer service numbers listed in the *Summary Guide*, Outside Back Cover.

For questions about the processing of a change

- » Please contact the Retiree Benefits Service Center at:
1-800-521-5561

For other questions or concerns

- » Please contact the Office of Human Resources Benefits Department at:
412-624-8160



University of Pittsburgh

*Office of Human Resources
Benefits Department
200 South Craig Street
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412-624-8160

www.retiree.hr.pitt.edu